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Date: May 26, 2007 01:40 PM

Author: Lori Judd, CCR, RMR (squeekjudd@cox.net)

Subject: anyone familiar with FTR - ForTheRecord software??

Brief summary: Long-time client had a hearing in a remote county in New Mexico. Brought me an audio CD of the hearing, DESPERATE for an immediate turn-around transcript. When I opened the CD it was apparently created with FTR, ForTheRecord software. I've been to the FTR website and attempted to download some of what I think is needed to access the files on this CD. However, it's NOT just an "easy" download and I'm concerned that some of these files might render my Catalyst software/audiosynch unusable. Before I go any further on this, I thought I should post a message and see if anybody here can shed any light on this.

I've e-mailed Vicki Akenhead-Ruiz to see if she can help. I haven't heard back from her.

I'd appreciate any advice/info that anyone here might have to offer.

Thanks,

Lori Judd
CCR #233, RMR

PS: FWIW, this is a very reporter-friendly client and he told me that if he had had any idea at all that a transcript would have been needed, he would have made arrangements to have a live reporter. This client almost always takes me with him wherever he goes when he knows he's going to need a transcript, or at least looks for my "stamp of approval" on whoever will be making his record.

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Date: May 26, 2007 02:00 PM
Author: Lynne Coale, RDR, CRR (lcoale9346@rcn.com)
Subject: FTR

Lori,

We have FTR in our courthouse (for backup and some courts that have few transcript requests).

I don't have the player software on my present laptop, but I downloaded it to my old laptop, with no problem.

You should just go to the www.fortherecord.com, then Products, then FTR Gold, then FTR Player Plus for the free player download. It won't interfere with your CC software.

The only pain is that you have to work from two windows at the same time, one for your software and one to listen to the FTR software.

Hope this helps.

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Date: May 26, 2007 03:24 PM
Author: Anne Bowline (anne@professionalreporting.com)
Subject: FTR Gold

Lori --

Here in Wyoming, the U.S. Bankruptcy Court uses FTR Gold, and I had a client request that I transcribe a hearing for him, much like your situation. My IT guy (a/k/a my husband) had to call the federal IT guy in Cheyenne for instructions on how to open it, but it looks as though Lynne's got the scoop on how to do it more quickly, not to mention over a holiday weekend.

I just wanted to tell you that I found the audio quality to be very good, which was simultaenously a relief (made my job easier) and an annoyance (being a real, live CR). Hopefully your recording will be just as good.

Have a good weekend,
Anne

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